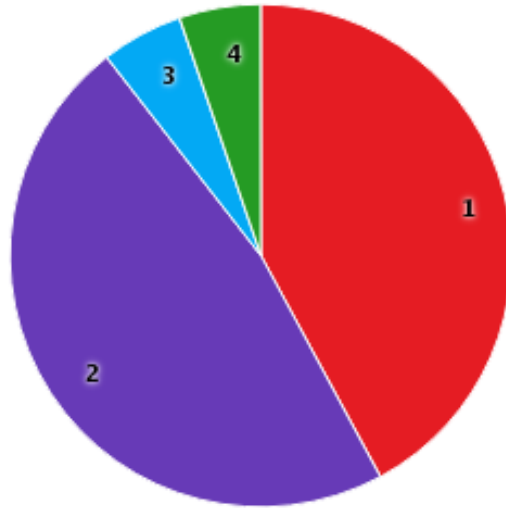


GAC Underserved Regions Workshop Evaluation

Overall, how satisfied are you with the workshop?



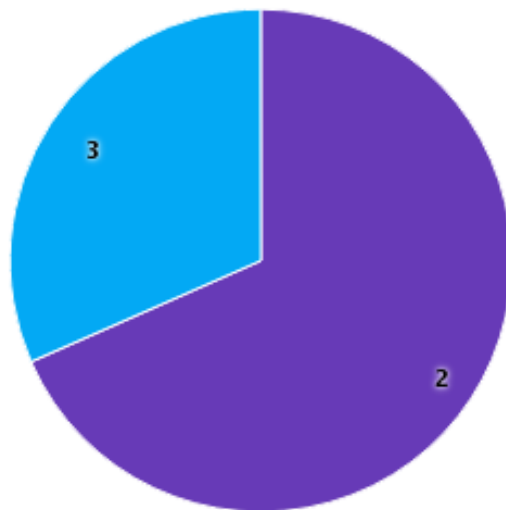
Clicktools

1 - Very satisfied	42.11% (8)	2 - Satisfied	47.37% (9)
3 - Somewhat satisfied	5.26% (1)	4 - Not satisfied	5.26% (1)

Mean: 1.74

Response: 19

The length of the workshop was:



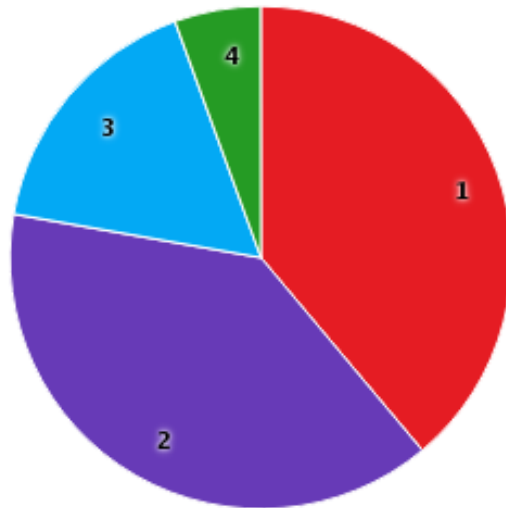
Clicktools

1 - Too long	0% (0)	2 - Just right	68.42% (13)
3 - Too short	31.58% (6)		

Mean: 2.32

Response: 19

How satisfied are you with the materials and content presented?

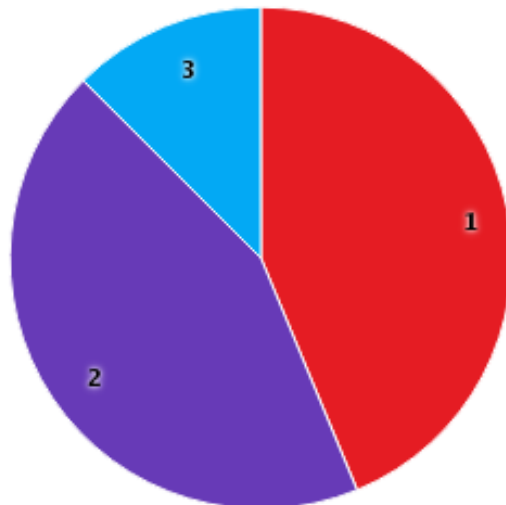


Clicktools

1 - Very satisfied	38.89% (7)	2 - Satisfied	38.89% (7)
3 - Somewhat satisfied	16.67% (3)	4 - Not satisfied	5.56% (1)

Mean: 1.89
Response: 18

How satisfied are you with the workshop instructors?

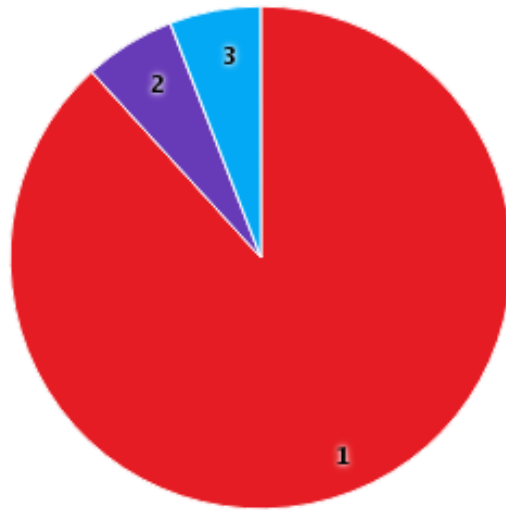


Clicktools

1 - Very satisfied	43.75% (7)	2 - Satisfied	43.75% (7)
3 - Somewhat satisfied	12.5% (2)	4 - Not satisfied	0% (0)

Mean: 1.69
Response: 16

Did the workshop improve your knowledge of the subject(s) presented?



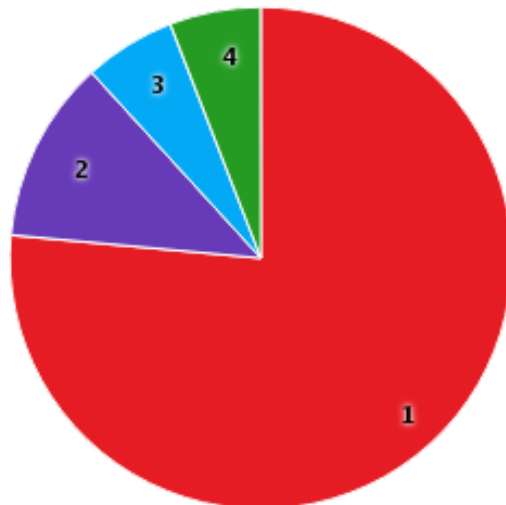
1 - Yes	88.24% (15)	2 - No	5.88% (1)
3 - Other	5.88% (1)		

Mean: 1.18
Response: 17

Clicktools

5.88% (1)

Was the material presented at the right level?

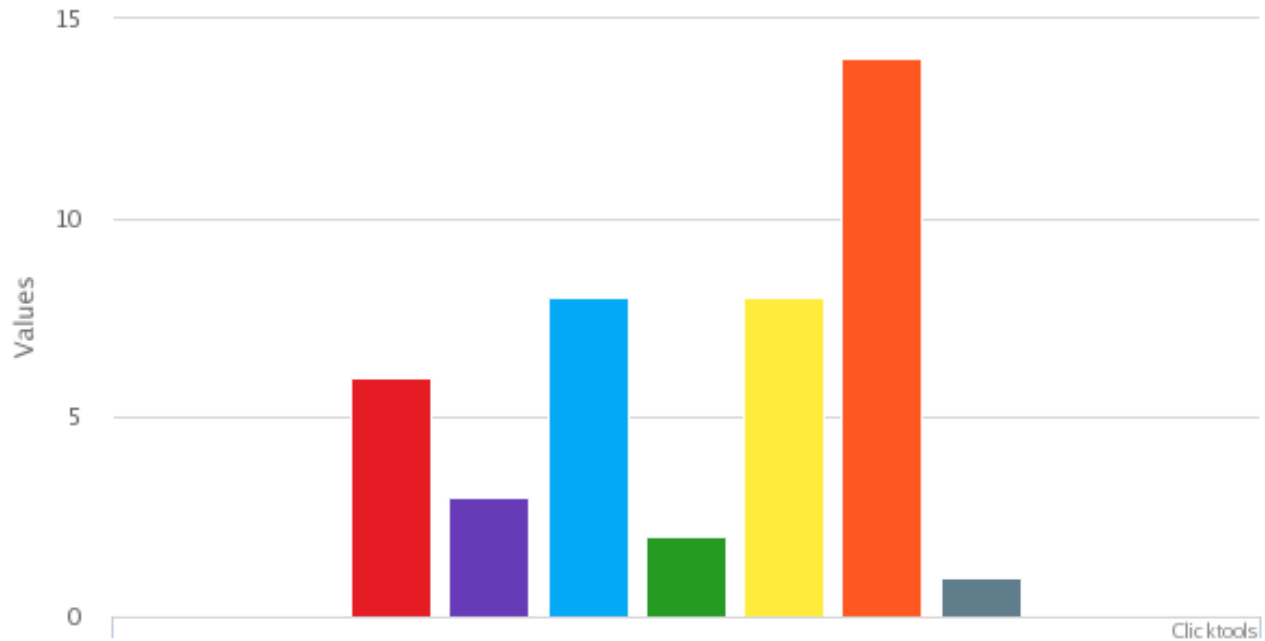


1 - Yes	76.47% (13)	2 - No, it was too advanced and was difficult to understand	11.76% (2)
3 - No, it was too basic and covered material I already knew	5.88% (1)	4 - Other	5.88% (1)

Mean: 1.41
Response: 17

Clicktools

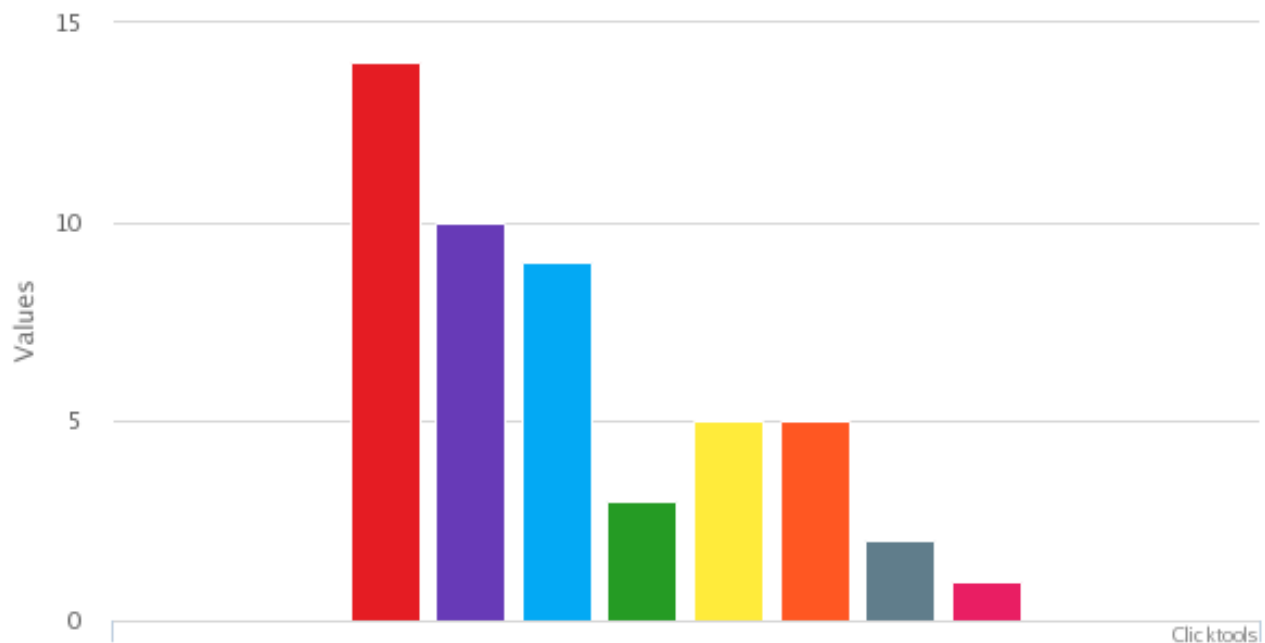
What did you gain from this workshop? (check all that apply)



1 - Knowledge about the Domain Name System (DNS)	35.29% (6)	2 - Understanding the relevance of ICANN to my daily life	17.65% (3)
3 - Understanding the relevance of ICANN to law enforcement	47.06% (8)	4 - Understanding the relevance of ICANN to local business	11.76% (2)
5 - Explanations of past policy-development discussions at ICANN	47.06% (8)	6 - Understanding of how to engage/contribute effectively in ICANN	82.35% (14)
7 - Other	5.88% (1)		

Response: 17

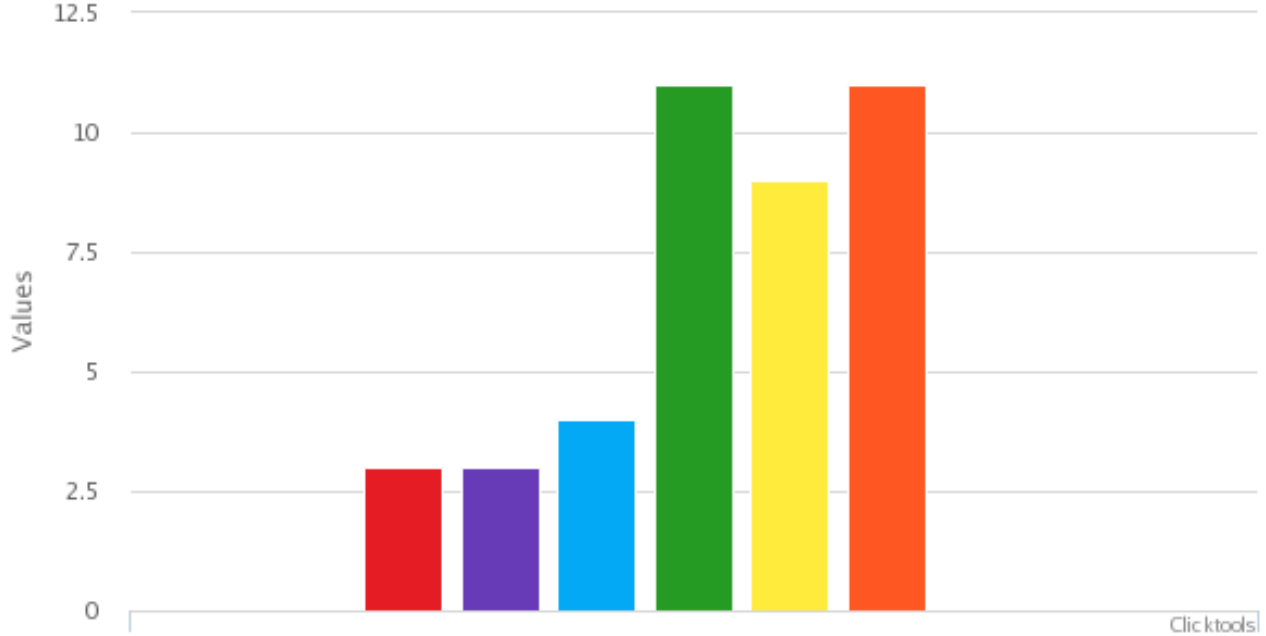
Which of these topics from the workshop were most useful to you? (check all that apply)



1 - Role of ICANN in Internet governance	87.5% (14)	2 - Structure of ICANN: Multi-stakeholder model	62.5% (10)
3 - Decision making and policy development at ICANN: Bottom-up model	56.25% (9)	4 - Key ICANN issues and processes relevant to law enforcement	18.75% (3)
5 - DNS ecosystem and DNS abuse	31.25% (5)	6 - Cybercrime	31.25% (5)
7 - Lessons learned from law enforcement	12.5% (2)	8 - Other	6.25% (1)

Response: 16

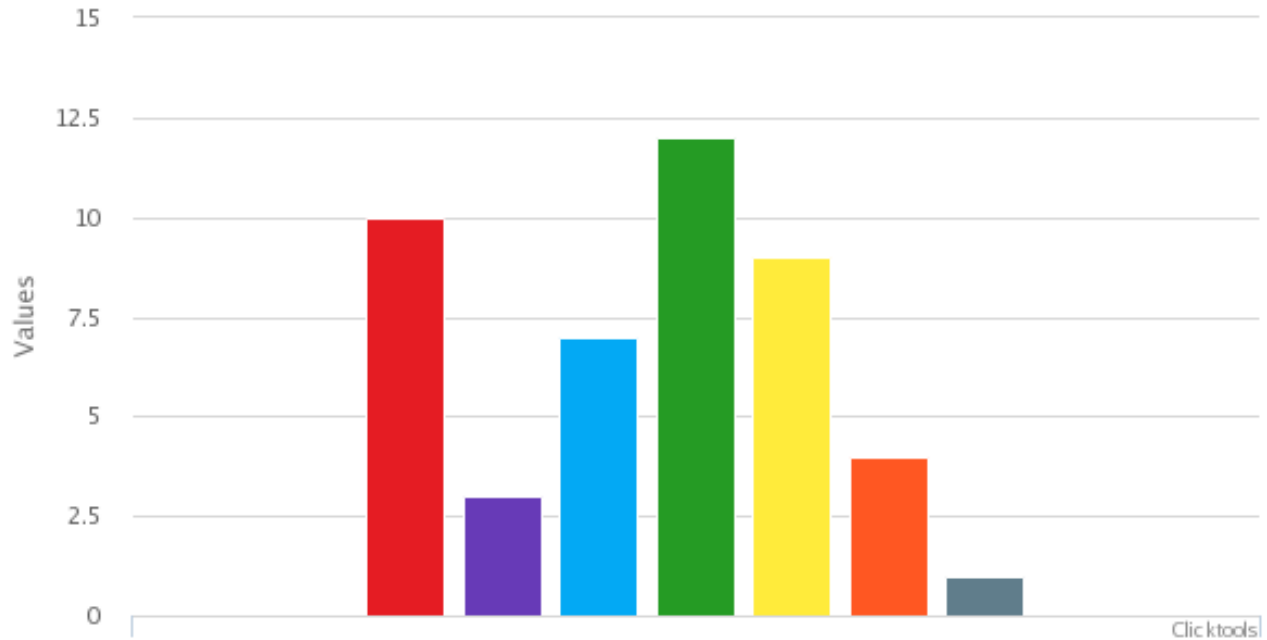
What types of capacity-development materials or sessions were most effective at the workshop? (check all that apply)



1 - Group seminars	18.75% (3)	2 - One-on-one sessions	18.75% (3)
3 - Written materials	25% (4)	4 - Question and Answer (Q&A) sessions	68.75% (11)
5 - Presentations from local community members	56.25% (9)	6 - Presentations from ICANN	68.75% (11)
7 - Other	0% (0)		

Response: 16

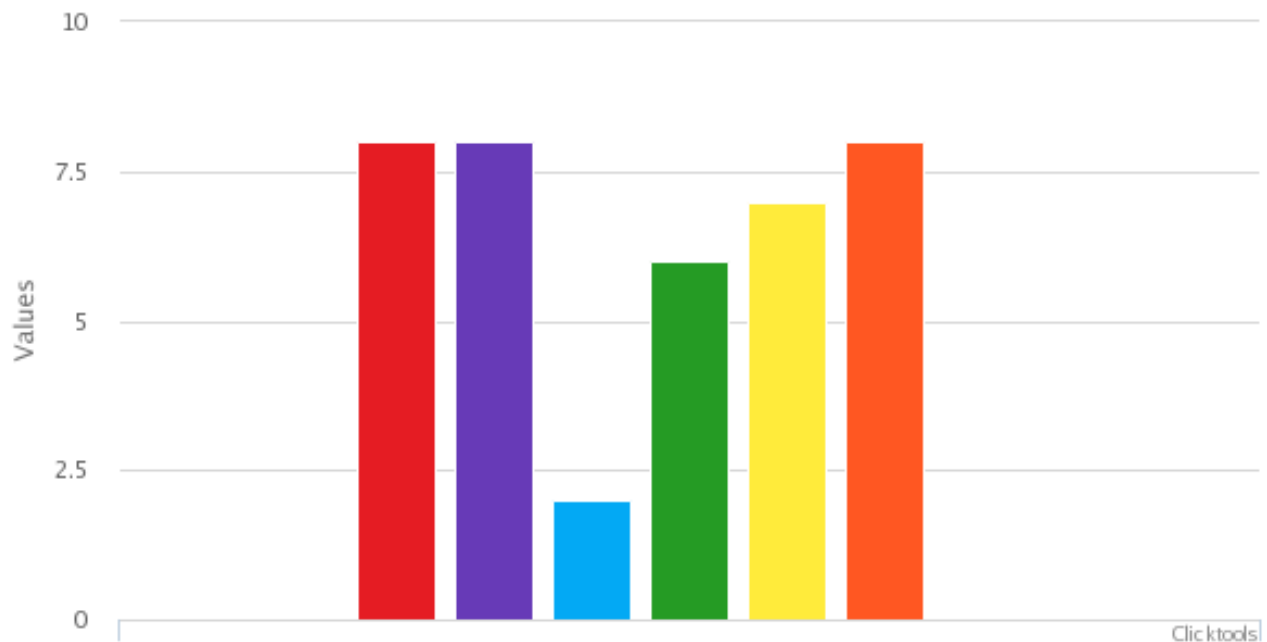
In order to participate effectively in ICANN, which topics would you need more knowledge about? (check all that apply)



1 - ICANN ecosystem	62.5% (10)	2 - Local issues	18.75% (3)
3 - Technical skills and knowledge	43.75% (7)	4 - ICANN's policy development processes	75% (12)
5 - Knowledge about ICANN's multistakeholder model	56.25% (9)	6 - Law enforcement topics	25% (4)
7 - Other	6.25% (1)		

Response: 16

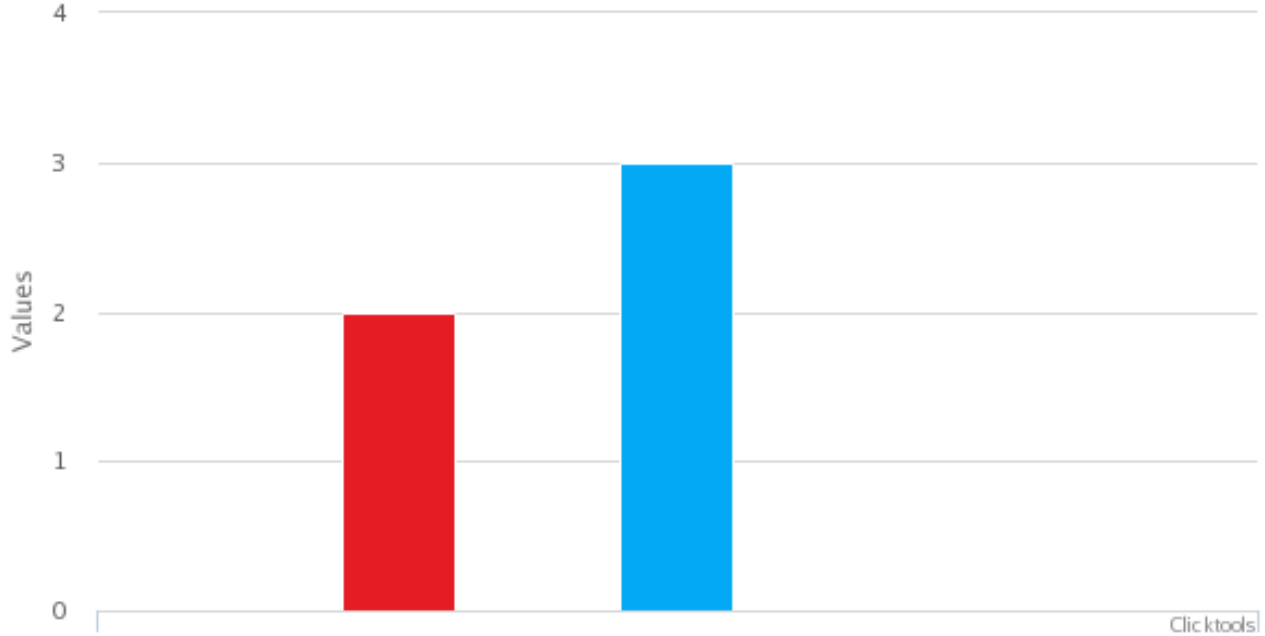
Which topics regarding ICANN's ecosystem interest you most?



1 - ICANN's role in coordinating the Internet's unique identifier systems	80% (8)	2 - ICANN's policy development processes	80% (8)
3 - ICANN's funding model (income and spending)	20% (2)	4 - The multistakeholder model	60% (6)
5 - ICANN's relationships with other organizations (ITU, ISOC, IGF, IETF, RIRs)	70% (7)	6 - The role of the GAC	80% (8)
7 - Other	0% (0)		

Response: 10

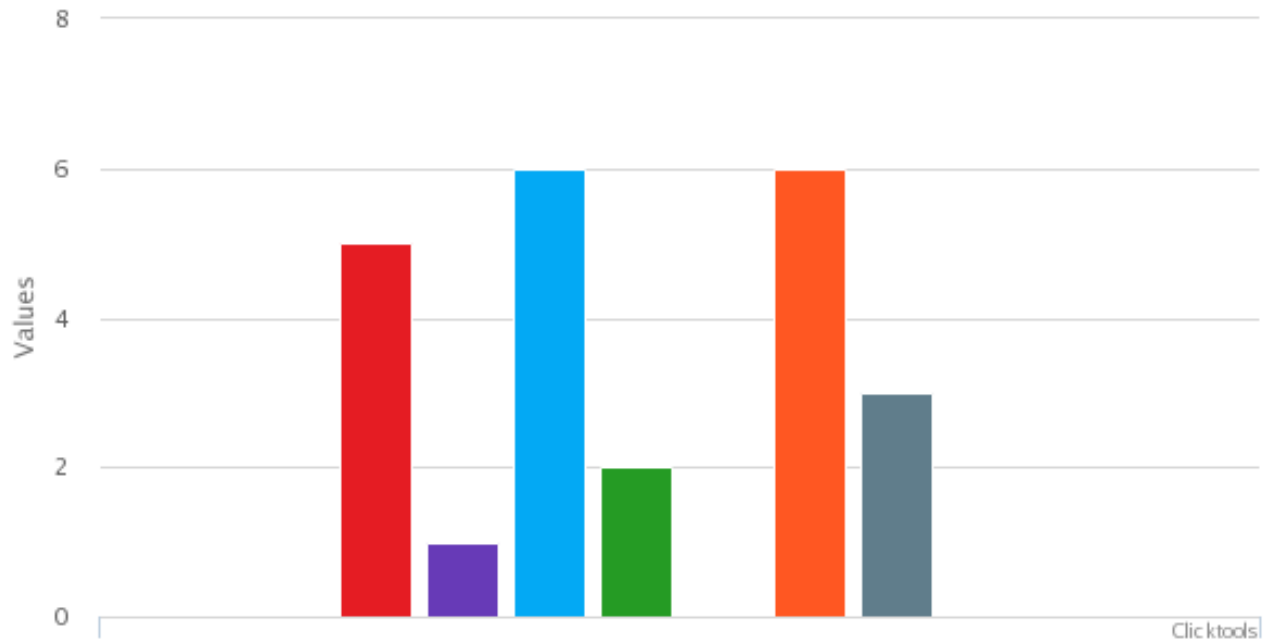
Which topics regarding local issues interest you most?



1 - Local content	66.67% (2)	2 - Law enforcement	0% (0)
3 - Local/regional government	100% (3)	4 - Business interests	0% (0)
5 - Other	0% (0)		

Response: 3

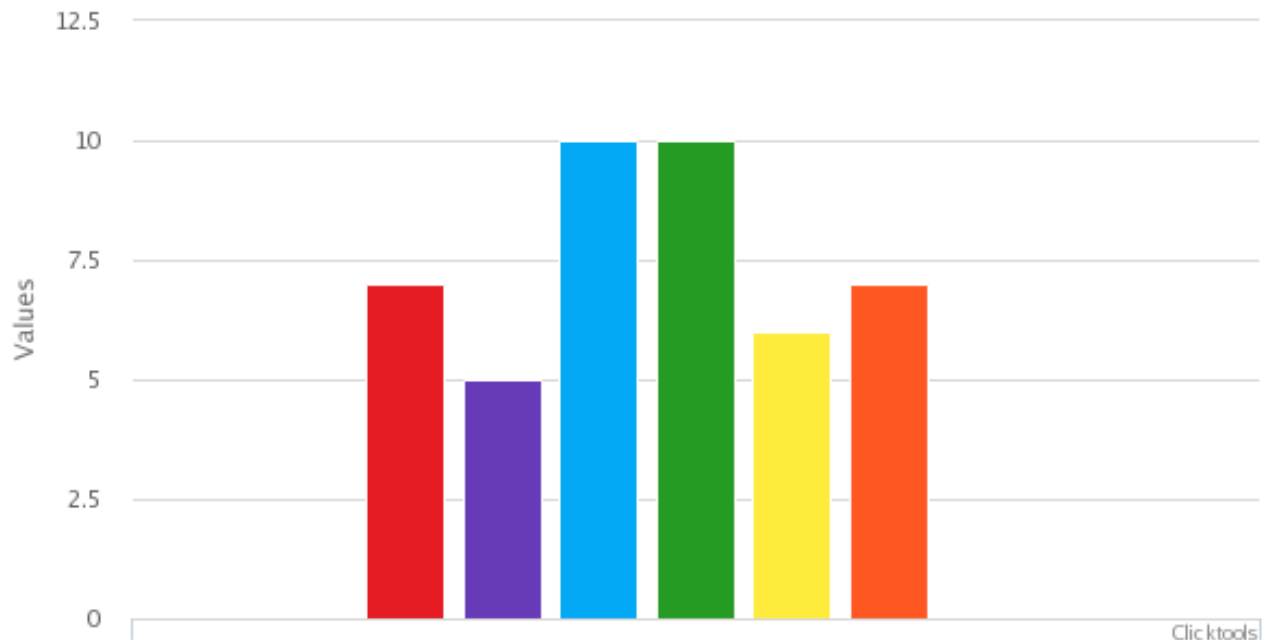
Which aspects of technical skills and knowledge interest you most?



1 - Security, Stability and Resiliency	71.43% (5)	2 - Unique Identifiers	14.29% (1)
3 - Domain Name System (DNS)	85.71% (6)	4 - Internet Protocol (IP) Addressing	28.57% (2)
5 - Protocol Parameters	0% (0)	6 - WHOIS/Directory Services	85.71% (6)
7 - Cryptographic Key Management	42.86% (3)	8 - Other	0% (0)

Response: 7

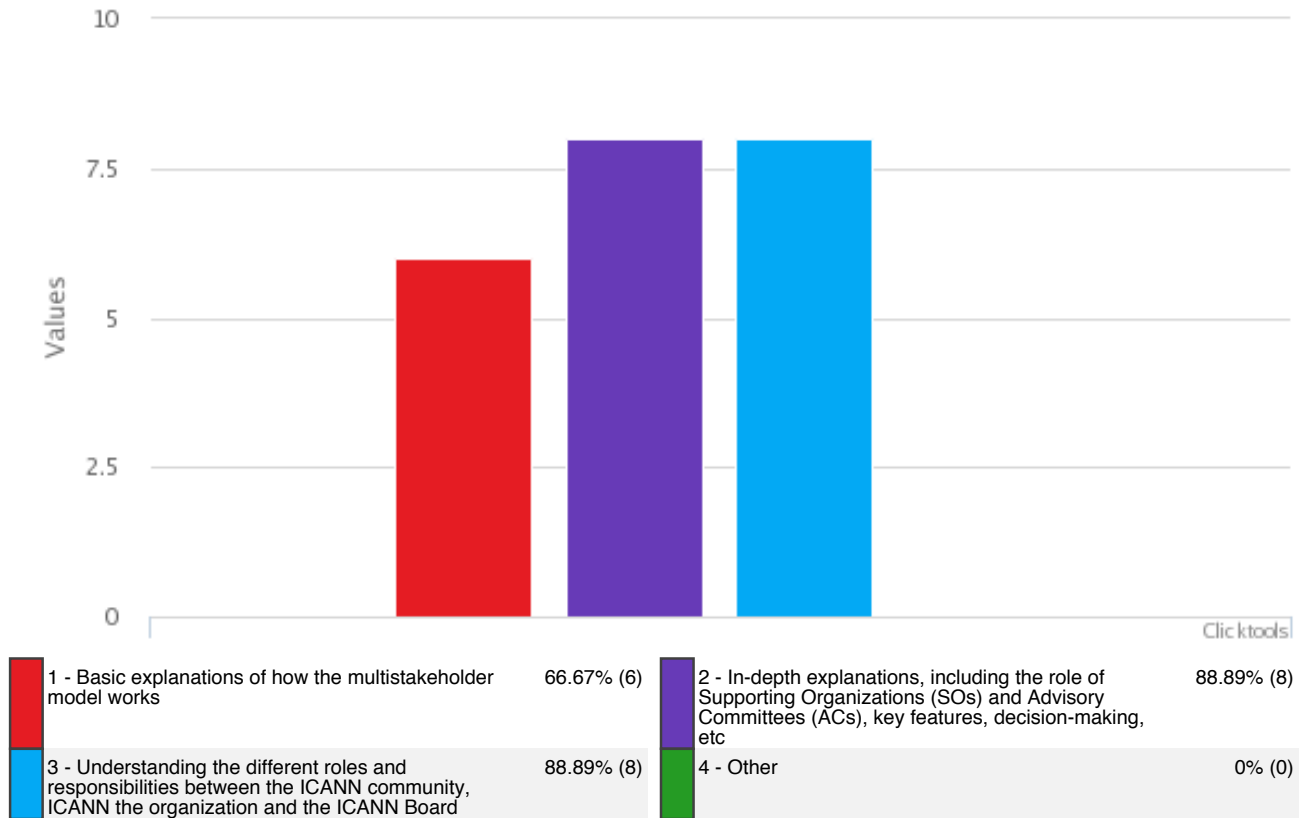
Which topics regarding ICANN's policy development processes interest you most?



1 - Domain registration process	58.33% (7)	2 - Uniform Domain Name Dispute Resolution (UDRP)	41.67% (5)
3 - Registries and registrars	83.33% (10)	4 - Country Code Top-Level Domains (ccTLDs)	83.33% (10)
5 - New Generic Top-Level Domains (gTLDs)	50% (6)	6 - IPv4 and IPv6 policies	58.33% (7)
7 - Other	0% (0)		

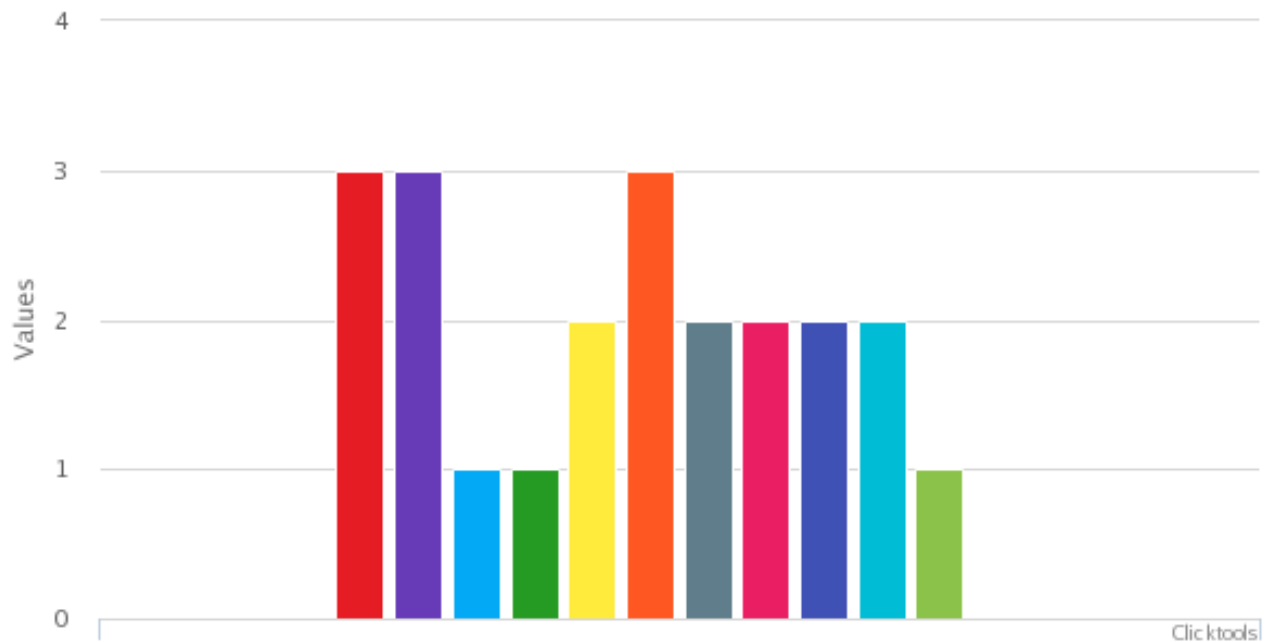
Response: 12

Which aspects of the multistakeholder model interest you most?



Response: 9

Which law enforcement topics interest you most?



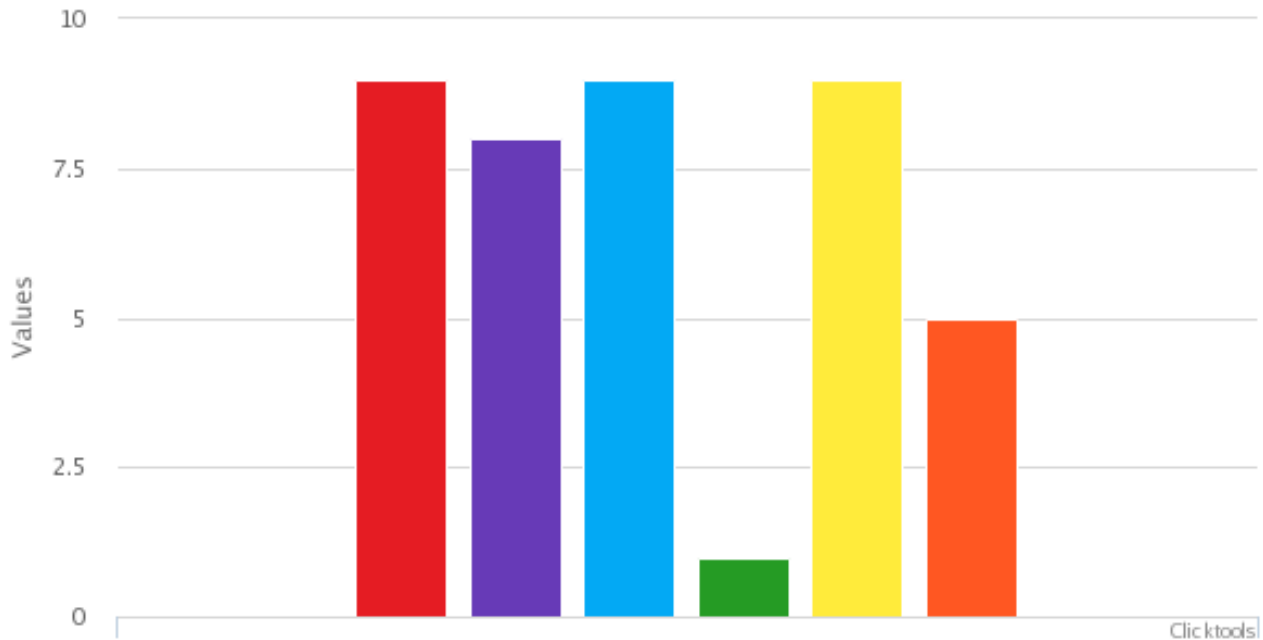
1 - Cybersecurity	75% (3)	2 - Domain Name System (DNS) abuse and criminal use	75% (3)
3 - Registration Directory Services (WHOIS)	25% (1)	4 - Public Safety Working Group	25% (1)
5 - Domain name investigations	50% (2)	6 - Domain Name System Security Extensions (DNSSEC)	75% (3)
7 - Cybercrime as it relates to social media	50% (2)	8 - Cybercrime relating to banking	50% (2)
9 - Consumer Protection	50% (2)	10 - Child Protection online	50% (2)
11 - How to take action against abuse	25% (1)	12 - Option	0% (0)

Response: 4

Were there any topics you felt should have been included but were not? Please specify:

- 1 technical training
- 2 - The 2 characters second level TLDs in the MENA Region: the intention of the arab world governments mainly if the issue will be raised for .AR
- The geo names: WT5
- 3 No
- 4 intellectual property rights structures:
I mean more focus on mechanisms about how developing countries (especially africans as I am coming from Africa) we can organizing our own intellectual property rights structures
- 5 xx
- 6 None

If more workshops were held, would you: (check all that apply):



1 - Attend if different topics were covered	64.29% (9)	2 - Attend if the same topics were covered at a more advanced level	57.14% (8)
3 - Attend more ICANN Meetings	64.29% (9)	4 - Reduce the number of ICANN Meetings you attend	7.14% (1)
5 - Participate more actively in ICANN	64.29% (9)	6 - Aspire to reach a leadership position in the ICANN community	35.71% (5)

Response: 14

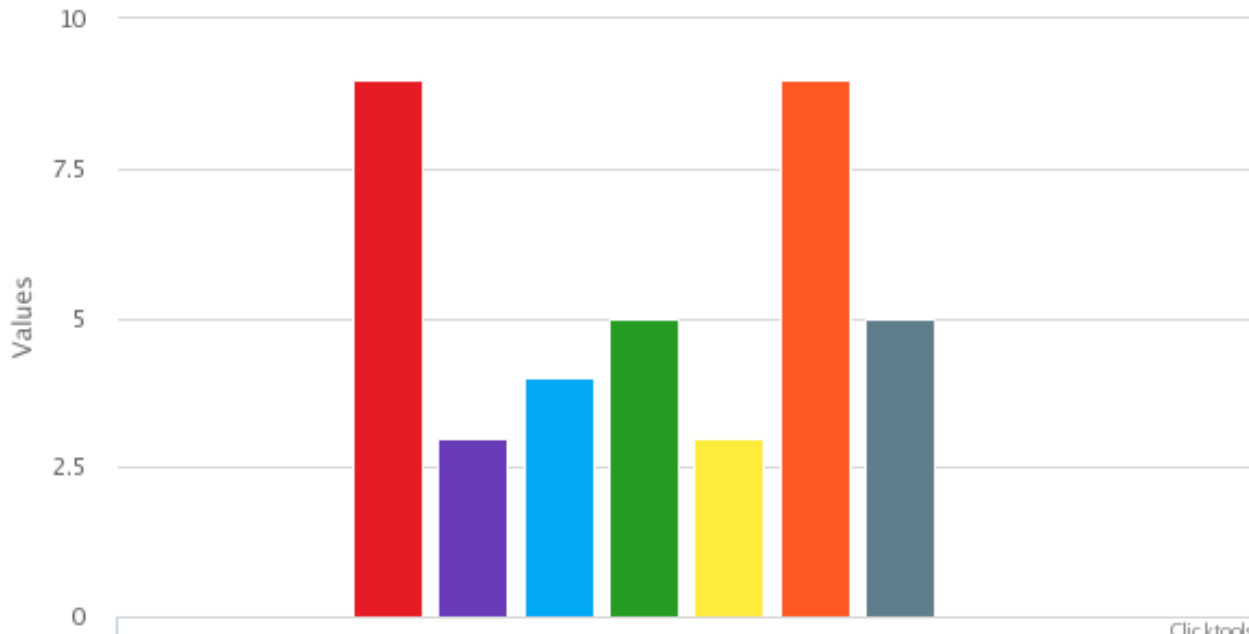
What was most valuable about the workshop?

- 1 Presentation by Manal
- 2 Knowledge gained and processes
- 3 New Generic Top-Level Domains (gTLDs)
- 4 xx
- 5 Questions and Answers
- 6 The quality of the presentations and the exponens

What was least valuable about the workshop?

- 1 None
- 2 xx
- 3 None
- 4 nothing

What types of capacity-development materials or sessions would be most useful to have now that the workshop has finished? (check all that apply)



1 - ICANN Learn courses	64.29% (9)	2 - Focus groups or local roundtables that meet regularly in my area	21.43% (3)
3 - Infographics or non-interactive documents for those with low-bandwidth	28.57% (4)	4 - Material in another language (specify below if applicable)	35.71% (5)
5 - Mentoring programs	21.43% (3)	6 - Small meetings in my region to address topics that will be covered at the next ICANN meeting	64.29% (9)
7 - Videos of the sessions to watch later	35.71% (5)	8 - Other	0% (0)

Response: 14

Material in another language - which language(s)?

- 1 English and Arabic
- 2 french
- 3 French

Do you have suggestions for improving future workshops?

- 1 A survey prior to the workshop to gauge areas of interest
- 2 Having another capacity development workshop in the pacific
- 3 xx
- 4 More sessions with new topics

Are there any other comments you would like to share?

- 1 All GAC members to participate in future workshops held during ICANN meetings to assist newcomers with their questions
- 2 Regular meetings in the pacific region
- 3 explain more about the PDP process and procedures
- 4 xx
- 5 None